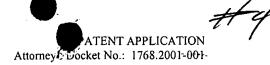
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JMS/GMB/dlc 02/27/01







IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

Chandan Adhikari, John Anderson, Mark E. Bucci,

Paul J. Piccolomini, Dennis Smith and Joseph A. Velazquez

Application No.:

09/649,122

Group:

2161

Filed:

August 28, 2000

Examiner:

For:

BUSINESS VOLUME AND WORKFORCE REQUIREMENTS

.FORECASTER

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as First Class Mail in an envelope addressed to Assistant Commissioner for Patents

Washington, D.C. 20231

Signature

Deborah Celeste

Typed or printed name of person signing certificate

PRELIMINARY AMENDMENT

Assistant Commissioner for Patents

Washington, D.C. 20231

Sir:

Please amend the application as follows:

In the Inventors Section:

Please replace the section with the following:

Chandan Adhikari, John T. Anderson, Mark E. Bucci, Paul J. Piccolomini, Dennis H. Smith and Joseph A. Velazquez

In the Related Applications paragraph:

Please delete the paragraph at page 1, lines 4 through 8.

Please replace with the following paragraph at page 1, line 4:

This application claims benefit to U.S. Provisional Application Number 60/214,393, filed June 28, 2000, entitled "Business Volume and Workforce Requirements Forecaster Engine," by Chandan Adhikari, John Anderson, Mark E. Bucci, Paul J. Piccolomini, Dennis Smith and Joseph A. Velazquez, the entire teachings of which are incorporated herein by reference.

Amendments to the specification are indicated in the attached "Marked Up Version of Amendments" (page i).

Respectfully submitted,

HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

By Derd 2. Ml

Gerald M. Bluhm

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Lexington, Massachusetts 02421-4799 Dated: 2/29/41